Disclosure of investor complaints by Rudra Shares & Stock Brokers Limited Depository Participant of CDSL (DPID: 61400)

Data for every month ending -

APRIL - 2025

| | | Carried forward | Received | Total | Resolved* | Pending at the end of the month** | | Average Resolution on time^ |
|-----|-------------------------|-----------------|------------|---------|-----------|-----------------------------------|------------------|-----------------------------|
| | | from previous | during the | Pending | | | | (in days) |
| S N | Received from | month | month | | | | | |
| | | | | | | Pending for less | Pending for more | |
| | | | | | | than 3 months | than 3 months | |
| | | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | | 8 |
| 1 | Directly from investors | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2 | SEBI (SCORES 2.0) | 1 | 0 | 0 | 1 | 0 | 0 | 0 |
| 3 | Stock Exchanges | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 4 | Other Sources (if any) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 5 | Grand Total | 1 | 0 | 0 | 1 | 0 | 0 | |

Trend of monthly disposal of complaints

| | | Carried forward from previous | | | |
|-----|--------------------|-------------------------------|----------|-----------|-----------|
| S N | Month | month | Received | Resolved* | Pending** |
| 1 | 2 | 3 | 4 | 5 | 6 |
| | | | | | |
| 1 | May-2024 | 0 | 0 | 0 | 0 |
| 2 | June-2024 | 0 | 0 | 0 | 0 |
| 3 | July-2024 | 0 | 0 | 0 | 0 |
| 4 | August-2024 | 0 | 0 | 0 | 0 |
| 5 | September-2024 | 0 | 0 | 0 | 0 |
| 6 | October-2024 | 0 | 0 | 0 | 0 |
| 7 | November-2024 | 0 | 0 | 0 | 0 |
| 8 | December-2024 | 0 | 0 | 0 | 0 |
| 9 | January-2025 | 0 | 0 | 0 | 0 |
| 10 | February-2025 | 0 | 0 | 0 | 0 |
| 11 | March-2025 | 0 | 1 | 0 | 1 |
| 12 | April-2025 | 1 | 0 | 1 | 0 |
| | Grand Total | | 1 | 1 | 0 |

Trend of annual disposal of complaints

| S N | Year | Carried forward from previous | Received during the | Resolved during the | Pending at the end of |
|-----|-------------|-------------------------------|---------------------|---------------------|-----------------------|
| | | year | year | year | the year |
| | | | | | |
| 1 | 2018-19 | 0 | 0 | 0 | 0 |
| 2 | 2019-20 | 0 | 0 | 0 | 0 |
| 3 | 2020-21 | 0 | 0 | 0 | 0 |
| 4 | 2021-22 | 0 | 0 | 0 | 0 |
| 5 | 2022-23 | 0 | 0 | 0 | 0 |
| 6 | 2023-24 | 0 | 0 | 0 | 0 |
| 7 | 2024-25 | 0 | 1 | 0 | 1 |
| 8 | 2025-26 | 1 | 0 | 1 | 0 |
| | Grand Total | | 1 | 1 | |

^{*}Should include complaints of previous months resolved in the current month, if any.

^{**} Should include total complaints pending as on the last day of the month, if any.

[^]Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.